7SG11 Argus 7
Check and System Synchronising Relays

Document Release History

This document is issue 2010/02 The list of revisions up to and including this issue is:

Pre release

2010/02	Document reformat due to rebrand

Software Revision History

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1 Maintenance Instructions

The Argus 7 is a maintenance free relay, with no user serviceable parts. During the life of the relay it should be checked for operation during the normal maintenance period for the site on which the product is installed. It is recommended the following tests are carried out:

1   Visual inspection of the metering display (every year)

2   Operation of output contacts (every 2 years)

3   Secondary injection of each element (every 5 years)

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2 Defect Report Form

Form sheet for repairs and returned goods (fields marked with * are mandatory fields)

Sender:

* Name, first name:	Complete phone number (incl. country code):	Complete fax number (incl. country code):
Email address:	* Org-ID and GBK reference:	* AWV:

* Order-/ reference-no   (choosing at least 1 option):

Order-no for repair:	order-/ delivery note-no for return of commission failure:	Beginning order-no for credit note demand:

Information concerning the product and its use:

* Order Code (MLFB):	Firmware version: V	* Serial number:	
* Customer:	Product was in use approximately since:	Station/project:	Hotline Input no.:
Customer original purchase order number:	Delivery note number with position number:	Manufacturer:	

* Type of order   (choosing at least 1 option):

☐ Repair	☐ Return of commission failure	☐ Credit Note
☐ Upgrade / Modification to …	☐ Warranty repair	☐ Quotation (not repair V4 and current
	☐ For collection	products! See prices in PMD)

Type of failure:

☐ Device or module does not start up	☐ Mechanical problem	☐ Overload
☐ Sporadic failure	☐ Knock sensitive	☐ Transport damage
☐ Permanent failure	☐ Temperature caused failure	☐ Failure after ca ☐ hrs in use
☐ Repeated breakdown	☐ Failure after firmware update	

Error description:

☐ Display message:

   (use separated sheet for more info)

☐ Active LED messages:

☐ Faulty Interface(s), which?	☐ Wrong measured value(s), which?	☐ Faulty input(s)/output(s), which?

*Detailed error description (please refer to other error reports or documentation if possible):

* Shall a firmware update be made during repair or mechanical upgrade of protective relays?   (choosing at least 1 option)

☐ Yes, to most recent version	☐ No	☐ Yes, actual parameters must be reusable

repair report:

☐ Yes, standard report (free of charge)	☐ Yes, detailed report (charge: 400EUR)

Shipping address of the repaired/upgraded product:

Company, department

Name, first name

Street, number

Postcode, city, country

Date, Signature

Please contact the Siemens representative office in your country to obtain return instructions.

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